

# Kaden J. Aaserud

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## PROFESSIONAL SUMMARY

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I am a young and enthusiastic IT Specialist who loves troubleshooting hardware and software issues, providing end-user support, and ensuring optimal performance of computer systems and networks. Proven ability to resolve complex technical problems efficiently and effectively, with a commitment to delivering exceptional customer service.

## TECHNICAL SKILLS

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- Virtualization: Proxmox, KVM, VMware, Hyper-V, Docker
- Network: TCP/IP, 802.1x, RADIUS, VLAN, NGFW, DNS, DHCP, WiFi, routing, spanning-tree
- Administration: Windows, Debian, Active Directory, SSH, Microsoft 365
- Automation and scripting: Python, Ansible, BASH
- Technical support that's easy to understand, regardless of age or familiarity

## WORK EXPERIENCE

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### Lighthouse Christian Center

June 2021 – Present

Facilities Logistics Coordinator/IT Specialist

*Puyallup, WA*

Working at LCC, I have used my passion and knowledge for technology to expand my purview to provide a wide range of technical roles.

- Conduct network triaging for WiFi dead zones, slow speeds, and connectivity
- Installation of rack-mounted equipment such as UPS and NAS solutions inside the MDF
- Research and integrate new workstations, CCTV, and SaaS solutions
- Respond to technical emergencies such as server failure and connectivity outages
- Document issues and resolutions
- Work directly with end users to solve problems live

## EDUCATION & CERTIFICATIONS

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### Western Governors University

March 2025

*Bachelor's of Science, Network Engineering and Security*

*Millcreek, UT*

### Pierce College

June 2022

*Associate of Arts*

*Tacoma, WA*

Grade 3.95/4.0 GPA, International Phi Theta Kappa Honor Society

Chancellor's List 2x, President's List 2x, and Dean's List 2x

- Security + - **CompTIA - Verification (8MSPFEN6BB4Q1LG8)**
- Network + - **CompTIA - Verification (TZC0TQ2R1NQ41WWW)**
- A+ - **CompTIA - Verification (HNWNMK15G1EQQD3W)**
- Cloud + - **CompTIA - Verification (KEH4YPSQREFQ1G3L)**
- Project + - **CompTIA - Verification (QN20VT2S5FBEQJ34)**
- Linux Essentials - **Linux Professional Institute - Verification**
- Scientific Computing with Python - **FreeCodeCamp - Verification**
- Currently studying for CCNA